

Appendix 1a

RHA Members Code of Conduct

Status of this Document

This document sets out the minimum expectations regarding the standards of personal behaviours and conduct of all RHA Members.

Commitment to the RHA's Vision

Each RHA Member will ensure that their behaviours reflect the RHA's vision and values. [RHA Values](#)

Member Duties

Each RHA Member will: -

- Ensure they pay their RHA membership fees when due.
- Ensure they liaise with their Regional Council representatives and/or their RHA Area Manager on any matters that the RHA could assist with.

Behaviours

The RHA needs to ensure that it's good name and reputation is always upheld by its Members.

All RHA Members will commit to the following: -

- To be professional and respectful at all times when dealing with RHA employees, Regional Council Members and RHA Board Members.
- To act honestly and with integrity and good faith in all business dealings.
- Deal fairly with customers, stakeholders and business colleagues.
- To treat others with respect, and to always be civil and courteous.
- Respect confidentiality in business dealings.
- Ensure that they are legally compliant in all that they do.

Social Media and Emails

RHA Members must always ensure emails sent regarding RHA matters are respectful and polite.

When posting on social media about RHA matters, the RHA Member must not:-

- compromise the RHA, disclose confidential or sensitive data
- damage the RHA's reputation or brand
- breach laws on copyright or data protection
- contain content that is of a libellous or defamatory nature
- engage in bullying or harassment or inappropriate behaviour
- contain illegal, inappropriate, or offensive content
- use the RHA's name or reputation to promote any other product or any political opinions.